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Voice over Internet Protocol (also voice over IP, VoIP or IP telephony) is a methodology and group of technologies for the delivery of voice communications and multimedia sessions over Internet Protocol (IP) networks, such as the Internet. Telephony (/ t ? ? l ? f ? n i / t?-LEF-?-nee) is the field of technology involving the development, application, and deployment of telecommunication services for the purpose of electronic transmission of voice, fax, or data, between distant parties. Based on Teracom's proven instructor-led training courses developed and refined over more than twenty years, Teracom online courses are top-notch, top-quality and right up to date with the topics and knowledge you need. Authors of the book Driving IT Innovation advise companies to act now, and not to stand by and wait for DevOps to be a fully mature IT concept.